



Home Office

Online immigration status

Online 'View and prove your immigration status' service

Service walkthrough for UKVI account holders under the EU Settlement Scheme and the UK's points-based system.





Home Office

What is the ‘View & prove your immigrations status’ (V&P) Service?



‘View & prove your immigration status’ Service

The UK’s immigration system is changing and so is how you prove your rights in the UK. If you applied under the EU Settlement Scheme or under the Points Based System (PBS) you will have created a UK Visas and Immigration (UKVI) account. You will use your UKVI account credentials to sign into the online [View and Prove service](#) on GOV.UK, where you can access your online immigration status information – this is called an eVisa.

Signing into the View and Prove service allows you to:

- view your eVisa and check what rights you have in the UK, for example the right to work or claim benefits
- prove your status to others, such as employers, landlords* or education providers, by generating a ‘share code’ which gives them time limited access to relevant data
- update some of your personal details, for example your passport number or email address

There are some circumstances where an individual cannot currently create a UKVI account. If this applies to you and you are given, or continue to hold, a physical document, for example a biometric residence card (BRC) or biometric residence permit (BRP), you will still be able to use some online services to evidence your rights, rather than having to rely on your physical documents. You can choose to use the online right to work service to [prove your right to work in the UK](#) to an employer. You can also use the online right to rent service to [prove your right to rent in England](#).

*The requirement for landlords to check the right to rent is currently only in force in England.

Sharing immigration status: overview

To share your immigration status information, you must [log into](#) the View and prove service where you can view your current immigration status and share information about your rights with third parties, by generating a **share code**.



What is a share code?

A share code is a unique, randomly generated, sequence of letters and / or numbers, that provides a checker the 'key' to view and check relevant aspects of your online immigration status.

You will need to choose the reason why you are sharing your information, so that the person or organisation checking your status sees the correct information.

The 'reason for sharing' option you choose will determine what information is shared, it is therefore important to choose the right option.

There are currently three options available to you from within the service:

Select **ONLY** to prove right to work.

Select **ONLY** to prove right to rent.

Select to prove immigration status for any other reason.

What do you need the share code for?

- to prove my right to work (including work placements) in the UK
- to prove my right to rent somewhere to live
- something else

Online immigration status checking services

To enable third parties to check your rights once you have shared your information, the Home Office has introduced the following services to help checkers verify your immigration status.

Check someone's immigration status

When you provide them with a 'share code', checkers will use this service to check your immigration status

This service will show the checker if you have the right to live in the UK, and any restrictions on your rights or access to benefits and services.

View a job applicant's right to work details

When you provide them with a 'share code', checkers will use this service to check details of your right to work in the UK, including:

- the types of work you're allowed to do
- how long you can work in the UK for, if there's a time limit

View a tenant's right to rent in England

When you provide them with a 'share code', checkers will use this service to view your right to rent a residential property in England.

- Share codes are **NOT** transferrable between immigration status checking services. They can only be used by checkers to view information linked to the reason they have been generated for. For example, a code generated 'to prove my right to rent somewhere to live' can only be used in the 'check a tenant's right to rent' service and not in 'check a job applicant's right to work' service.
- If you need to prove your immigration status to; accept a job offer, as well as rent some accommodation and also to open a bank account, you will need to generate three share codes, one for each reason, and share them with the relevant checker. Every code generated remains **valid for** a period **30 days** and generating new codes will not cancel earlier codes.



Home Office

‘View & prove your immigration status’ (V&P) service

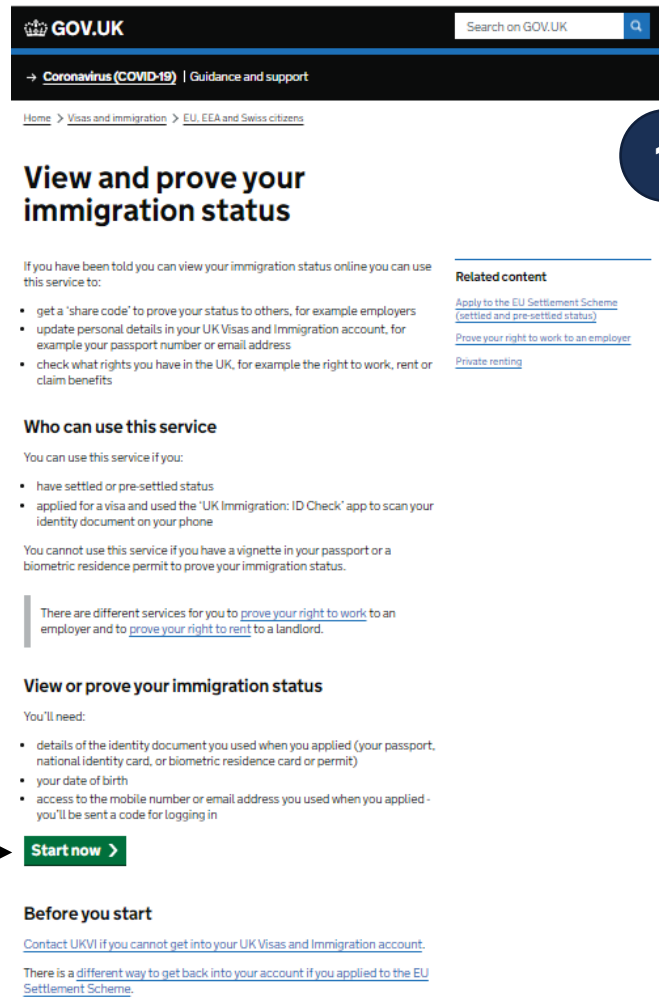
User Journey



Starting the service

The following images are screenshots of the step-by-step experience that you will go through to [‘View and prove your immigration status’](#).

To start the service, you must select ‘Start now’



GOV.UK Search on GOV.UK

→ **Coronavirus (COVID-19)** | Guidance and support

Home > Visas and immigration > EU, EEA and Swiss citizens

View and prove your immigration status

If you have been told you can view your immigration status online you can use this service to:

- get a 'share code' to prove your status to others, for example employers
- update personal details in your UK Visas and Immigration account, for example your passport number or email address
- check what rights you have in the UK, for example the right to work, rent or claim benefits

Related content

- [Apply to the EU Settlement Scheme \(settled and pre-settled status\)](#)
- [Prove your right to work to an employer](#)
- [Private renting](#)

Who can use this service

You can use this service if you:

- have settled or pre-settled status
- applied for a visa and used the 'UK Immigration: ID Check' app to scan your identity document on your phone

You cannot use this service if you have a vignette in your passport or a biometric residence permit to prove your immigration status.

There are different services for you to [prove your right to work](#) to an employer and to [prove your right to rent](#) to a landlord.

View or prove your immigration status

You'll need:

- details of the identity document you used when you applied (your passport, national identity card, or biometric residence card or permit)
- your date of birth
- access to the mobile number or email address you used when you applied - you'll be sent a code for logging in

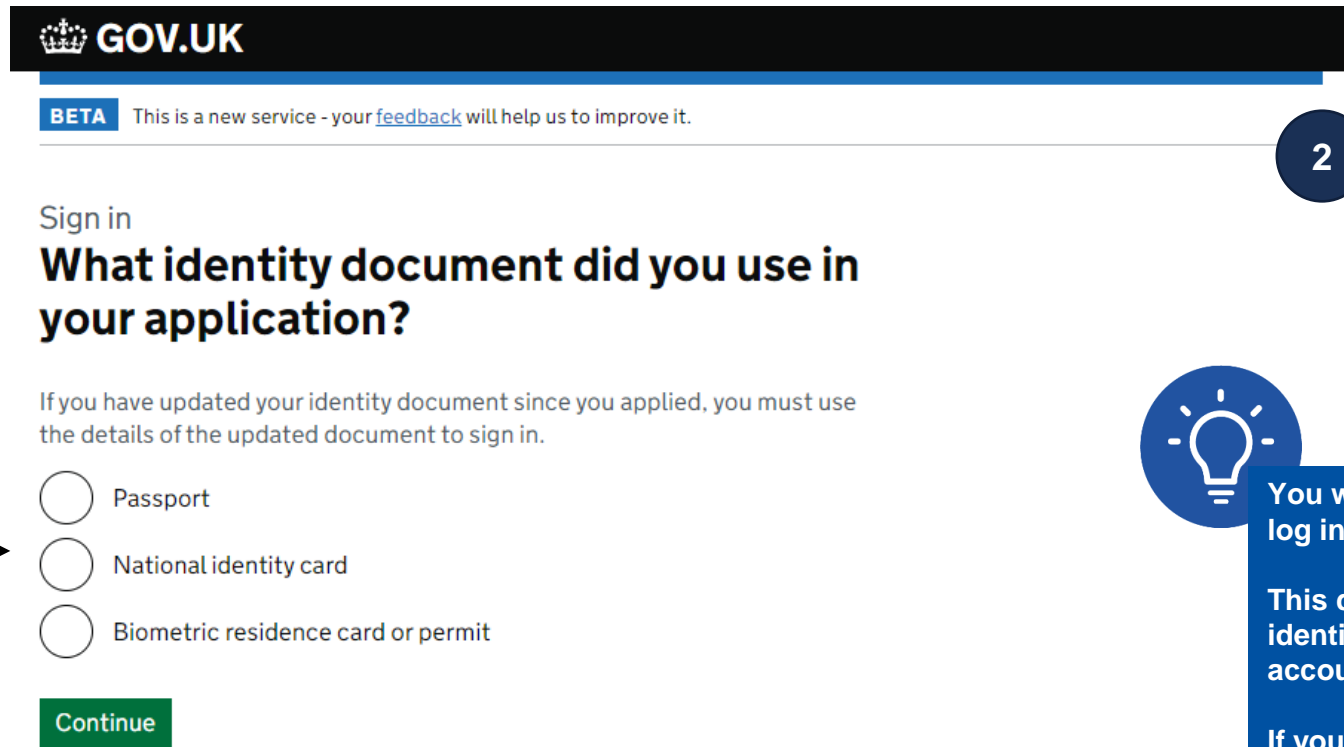
Start now >

Before you start

[Contact UKVI if you cannot get into your UK Visas and Immigration account.](#)

There is a different way to get back into your account if you applied to the [EU Settlement Scheme](#).

Log in screen – Select ID document



GOV.UK

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2

Sign in

What identity document did you use in your application?

If you have updated your identity document since you applied, you must use the details of the updated document to sign in.

- Passport
- National identity card
- Biometric residence card or permit

Continue

You must select the correct option applicable to them




You will use your UKVI Account details to log in.

This question refers to the details of the identity document you used to create your account at the start of your application.

If you have updated your document since your application using the 'Update my details' service, then you will use these details.

Log in screen – ID document details

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Sign in
What is your national identity card number?

National identity card number
For example, 120382978

[Continue](#)

If you do not have your national identity card number, contact [UK Visas and Immigration](#).

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Sign in
What is your date of birth?

You should enter this as shown on your national identity card, for example, 31 3 1980

Day Month Year


[Continue](#)

You must enter the relevant information in the fields provided



Links to access 'help' are available from within the service and the UKVI Resolution Centre (RC) can be contacted, where agents will be able to provide further assistance if required.

Log in screen – Authentication

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Sign in
How do you want to receive a security code?

We will send a code to your phone or email address.

Applicant

Phone (07940*****515)

Email (u*****s@digital.homeoffice.gov.uk)

[Continue](#)

Problems signing in

If you no longer have access to your phone and email, [recover your account](#).

5

Select to have security code sent, select either SMS or email.

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Sign in
Check your phone

We've sent you a single-use, 6-digit security code by text message (SMS) to:

07940***515**

It may take a few minutes to arrive.

Security code

[Continue](#)

[Resend code](#)

Problems signing in

If you cannot access this phone number, [use your email instead](#).

If you no longer have access to your phone and email, [recover your account](#).

6

You must input the security code then select 'Continue'

Profile screen – pre-settled status



Your profile screen is not proof of immigration status

You must generate a share code and provide it to the checker so they can perform their check.

You **must** generate a share code by selecting 'Prove your status' if you need to prove your status to a checker.

GOV.UK View and prove your immigration status

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Your immigration status

Name Deshabandu Muttiah Muralitharan

Status Pre-settled status, also known as limited leave to remain

Valid until 30 March 2024

To stay in the UK after this date, you will need to apply for leave to remain, such as settled status.

You can apply for settled status once you have lived in the UK for 5 years. Find out [how to apply for settled status](#).

If any of the information displayed on your status is incorrect, contact the [EU Settlement Resolution Centre](#).

Prove your status

If you need to prove your immigration status to someone, you can show them your identity documents (until 30 June 2021)

You can also prove your status online.

[Prove your status](#)

What you can do in the UK

Your [pre-settled status](#) means you can:

- live in the UK
- work
- study
- rent a place to live
- use the National Health Service (NHS) in a similar way to permanent UK residents
- access public funds such as benefits and pensions, if you're eligible for them
- access a current account with a bank or building society in the UK
- travel in and out of the country without having to prove your status, as your information will be checked automatically

7a

Your profile is displayed. It shows current Immigration status' and will outline permissions and/or restrictions connected to it. You will also have the ability to manage and change some of your personal details.

Legal basis of status

This leave is issued in accordance with the EU exit separation agreements:

- for EU citizens, and the family members of EU citizens or of UK citizens, this is the Withdrawal Agreement
- for EEA European Free Trade Association (EFTA) citizens, and the family members of EEA EFTA citizens, this is the EEA EFTA Separation Agreement
- for Swiss citizens, and the family members of Swiss citizens, this is the Swiss Citizens' Rights Agreement

If your personal details change

You should tell us about any changes to your personal details, such as your name and nationality. You should also tell us if your sign-in or travel document details change, so that you can continue to access your information online.

You can use [this service](#) to tell us about the changes to your:

- email address
- phone number
- home address
- passport, identity card or travel document details, including change of name or nationality

[Leave service](#)

Profile screen – settled status



Your profile screen is not proof of immigration status

You must generate a share code and provide it to the checker so they can perform their check.

You **must** generate a share code by selecting 'Prove your status' if you need to prove your status to a checker.

GOV.UK View and prove your immigration status

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Your immigration status

Name Deshabandu Muttiah Muralitharan

Status Settled status, also known as indefinite leave to remain

There is no limit on how long you can stay in the UK.

If any of the information displayed on your status is incorrect, contact the [EU Settlement Resolution Centre](#).

Prove your status

If you need to prove your immigration status to someone, you can show them your identity documents (until 30 June 2021).

You can also prove your status online.

[Prove your status](#)

What you can do in the UK

Your **settled status** means you can:

- live in the UK
- work
- study
- rent a place to live
- use the National Health Service (NHS) in a similar way to permanent UK residents
- access public funds such as benefits and pensions, if you're eligible for them
- access a current account with a bank or building society in the UK
- travel in and out of the country without having to prove your status, as your information will be checked automatically

7b

Your profile is displayed. It shows current Immigration status' and will outline permissions and/or restrictions connected to it. You will also have the ability to manage and change some of your personal details.

Legal basis of status

- This leave is issued in accordance with the EU exit separation agreements:
- for EU citizens, and the family members of EU citizens or of UK citizens, this is the Withdrawal Agreement
 - for EEA European Free Trade Association (EFTA) citizens, and the family members of EEA EFTA citizens, this is the EEA EFTA Separation Agreement
 - for Swiss citizens, and the family members of Swiss citizens, this is the Swiss Citizens' Rights Agreement

If your personal details change

You should tell us about any changes to your personal details, such as your name and nationality. You should also tell us if your sign-in or travel document details change, so that you can continue to access your information online.

You can [use this service](#) to tell us about the changes to your:

- email address
- phone number
- home address
- passport, identity card or travel document details, including change of name or nationality

[Leave service](#)

Profile screen – certificate of application



Your profile screen is not proof of immigration status

You must generate a share code and provide it to the checker so they can perform their check.

GOV.UK View and prove your immigration status

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Your status

Name Olivia Lesotho

Status Certificate of Application

This Certificate of Application confirms receipt of your application under the EU Settlement Scheme.

This status information is valid until you receive notice of a decision on your application for EU Settlement.

If any of the information displayed on your status is incorrect, contact the [EU Settlement Resolution Centre](#).

Prove your status

If you need to prove your immigration status to someone, you can do this online.

Until you receive a decision on your application, some organisations may ask to see proof of your status again.

[Prove your status](#)

What you can do in the UK

Your Certificate of Application means you can:

- live in the UK
- work
- study
- rent a place to live
- use the National Health Service (NHS) in a similar way to permanent UK residents
- access public funds such as benefits and pensions, if you're eligible for them
- access a current account with a bank or building society in the UK
- travel in and out of the country without having to prove your status, as your information will be checked automatically

Your profile is displayed. It shows current Immigration status' and will outline permissions and/or restrictions connected to it. You will also have the ability to manage and change some of your personal details.

Legal basis of Certificate of Application

This Certificate of Application has been issued to you in accordance with the citizens' rights agreements:

- for EU citizens, and the family members of EU citizens or of UK citizens, this is the Withdrawal Agreement
- for EEA European Free Trade Association (EFTA) citizens, and the family members of EEA EFTA citizens, this is the EEA EFTA Separation Agreement
- for Swiss citizens, and the family members of Swiss citizens, this is the Swiss Citizens' Rights Agreement

If your personal details change

You should tell us about any changes to your personal details, such as your name and nationality. You should also tell us if your sign-in or travel document details change, so that you can continue to access your information online.

You can [use this service](#) to tell us about changes to your:

- email address
- phone number
- home address
- passport, identity card or travel document details, including change of name or nationality

[Leave service](#)

You **must** generate a share code by selecting 'Prove your status' if you need to prove your status to a checker.

Profile screen – Frontier worker



Your profile screen is not proof of immigration status

You must generate a share code and provide it to the checker so they can perform their check.

You **must** generate a share code by selecting 'Prove your status' if you need to prove your status to a checker.

The screenshot shows the GOV.UK interface for viewing and proving immigration status. At the top, it says 'GOV.UK View and prove your immigration status'. A 'BETA' notice indicates this is a new service. A '7d' badge is visible in the top right. The main heading is 'Your immigration status'. A warning icon states 'This page cannot be used as proof of your immigration status'. Below this is a table of personal details: Name (John Dory), Status (Frontier worker), Valid from (1 September 2020), and Valid until (1 January 2022). A photo of John Dory is shown with a 'Rotate' button. A green button labeled 'Prove your status' is present. The section 'What you can do in the UK' lists permissions for frontier worker permit holders, such as working in the UK, using the NHS, and accessing bank accounts. A 'Legal basis of status' section explains the permit is issued under EU exit separation agreements.

Your profile is displayed.

It shows current Immigration status' and will outline permissions and/or restrictions connected to it.

You will also have the ability to manage and change some of your personal details.

If your personal details change

You must tell us about any changes to your personal details, such as your name or nationality. You should also tell us if your sign-in or travel document details change, so that you can continue to access your information online.

You can [use this service](#) to tell us about changes to your

- email address
- phone number
- home address
- passport or travel document details, including change of name or nationality.

You should also tell us if any of the information displayed on your status screen is incorrect - contact [UK Visas and Immigration](#).

[Finish and leave service](#)

Online immigration status checking services - Application not yet decided (Points Based System PBS)

If you have applied under any of the Points Based System (PBS) routes, and you have not had a decision yet, this screen displayed to them when you log in to the 'View and prove your immigration status' service.

Before you are able to generate any 'share codes' you will need to wait until your decision is completed and you have received your decision letter.

The screenshot shows the GOV.UK website interface for the 'View and prove your immigration status' service. At the top, there is a black header with the GOV.UK logo and the service title. Below the header, a blue banner indicates that the service is in a BETA phase and that user feedback is appreciated. The main content area features a large, bold heading stating 'We cannot find your current status in this service'. Below this heading, a message explains that the application is likely still in progress and provides instructions on when to try again or how to contact the Home Office. Contact information includes a phone number (0300 123 7379) and operating hours (Monday to Friday 8am to 8pm, Saturday and Sunday 9:30am to 4:30pm). There are also links for 'Find out about call charges' and 'Finish and leave service'.

GOV.UK View and prove your immigration status

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We cannot find your current status in this service

This is probably because your application is still in progress.

Try again when you have received a decision letter or email from the Home Office about your application. Alternatively, contact us:

Phone: 0300 123 7379

Monday to Friday (excluding bank holidays) 8am to 8pm
Saturday and Sunday 9:30am to 4:30pm
[Find out about call charges](#)

[Finish and leave service](#)

Sharing your status

GOV.UK View and prove your immigration status

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Get a share code to prove your status

You may find someone needs to confirm things like your right to study, work or live in the UK. This could be before you arrive or while you are here.

Instead, you can give them access to the information they need by creating a share code.

The share code will be valid for 30 days from when it's generated.

[Get share code](#)

[Finish and leave service](#)

Select 'Get share code' to share status with **Checker**.



It important the right option is selected here as the status that is shared will match with the reason you select. See '[Share Codes](#)'

GOV.UK View and prove your immigration status

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What do you need the share code for?

- to prove my right to work (including work placements) in the UK
- to prove my right to rent somewhere to live
- something else

[Preview what the checker will see](#)

[Finish and leave service](#)

Select this option to prove Right to Work only

Select this options to prove Right to Rent only

Select this option to prove status for any another reason

Once the correct selection is made, you must select 'Preview what the checker will see' to move to the next step

Sharing status – what the checker will see

Why is it important the right option is selected?

The option you choose will determine what information is shared, it is therefore important you choose the right option. For example, selecting 'to prove my right to work' will only share the information that is relevant to confirm your right to work and selecting 'something else' can be used for other reasons, including proving your status to an education provider.

Other checks

Their immigration status

Name Deshabandu Muttiah Muralitharan
Status Settled status, also known as indefinite leave to remain



Rotate U

There is no limit on how long they can stay in the UK.

Legal basis of status

This leave is issued in accordance with the EU exit separation agreements:

- for EU citizens, and the family members of EU citizens or of UK citizens, this is the Withdrawal Agreement
- for EEA European Free Trade Association (EFTA) citizens, and the family members of EEA EFTA citizens, this is the EEA EFTA Separation Agreement
- for Swiss citizens, and the family members of Swiss citizens, this is the Swiss Citizens' Rights Agreement

Details of check		
Organisation or company test	Job title of checker test	Purpose of check A new bank or building society account
Date of check 21 January 2021	Reference number SC-KDSM6X2-95	

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Right to Work

Right to work

Priscilla Ramful

They can work in the UK.

Details

They can work in any job. There is no limit on how long they can stay in the UK.

Rotate U

If you employ this person

To avoid a **penalty**, you must:

- check this looks like the person you meet face to face
- keep a secure copy of this online check (either electronically or in hard copy), for the duration of the employment and for 2 years after

You don't need to do the check again.

Read the [employers' code of practice](#) to find out more about right to work checks.

Details of check		
Company name live prove	Date of check 15 March 2021	Reference number WE-E050012-68

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Right to Rent

Right to rent

Rozalia Irma HANDRA

They have the right to rent

Details

There is no limit to how long they can rent for.

▶ [Legal basis of status](#)

If you rent to this person

To avoid a **penalty**, you must:

- check this looks like the person you meet face to face
- keep a secure copy of this check (either electronically or in hard copy), for the duration of the tenancy and for one year after

You don't need to do the check again.

Read the [landlords' code of practice](#) to find out more about right to rent checks.

Details of check		
Name of landlord or company live proving	Date of check 19 November 2020	Reference number RL-Y2KTWW2-28

[Download PDF](#)

Creating share code - 'Something else'

GOV.UK View and prove your immigration status

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This is what the checker will see

Name Deshabandu Muttiah Muralitharan

Status Settled status, also known as indefinite leave to remain



There is no limit on how long they can stay in the UK.

[Rotate](#)

Legal basis of status

This leave is issued in accordance with the EU exit separation agreements:

- for EU citizens, and the family members of EU citizens or of UK citizens, this is the Withdrawal Agreement
- for EEA European Free Trade Association (EFTA) citizens, and the family members of EEA EFTA citizens, this is the EEA EFTA Separation Agreement
- for Swiss citizens, and the family members of Swiss citizens, this is the Swiss Citizens' Rights Agreement

[Create share code](#)

[Leave service](#)

Select 'Create share code' to generate share code

GOV.UK View and prove your immigration status

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Details you need to share

Share code

798EJW2ZC

This code lasts for 30 days - it is valid until 4 October 2020.

What to do next

- 1 Give this share code and your date of birth to the person you want to prove your status to.
- 2 To see your status, they must enter the share code and your date of birth at www.gov.uk/check-immigration-status.
- 3 Contact them to make sure they have all the information they need.

To prove your status to someone else, you can re-use this code or create a new code - there is no limit to how many codes can be used at the same time.

[Print this page](#) [Download PDF](#)

[Send code by email](#)

[Finish and leave service](#)

You must also provide the checker with their date of birth for them to complete their check

Select 'Send code by email' to share code with **Checker** via email

Sharing code with checker – ‘Something else’

GOV.UK View and prove your immigration status

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Share your status with someone

Their email address

Continue

[I don't know their email address](#)

Enters checker email address and selects 'Continue'.

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Confirm their email address

Their email address:

someone@email.com

Send

[Change](#)

Confirm checker email address and selects 'Send'.

GOV.UK View and prove your immigration status

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✓

Email sent

We have sent an email to someone@email.com.

What happens next

Contact the person checking your status to make sure they have all the information they need.

To view your status, they must:

- go to www.gov.uk/check-settled-status
- enter your date of birth
- use the share code from this email, within 30 days

[Return to your status](#)

Finish and leave service

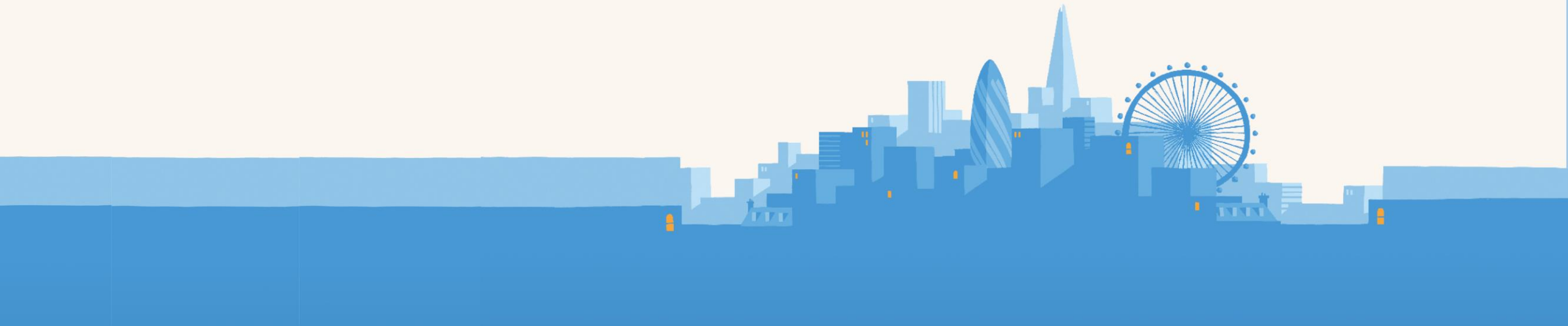
Confirmation screen displayed



Home Office

Updating your details

User Journey



‘Update my details’ Service

To support UKVI account holders in maintaining details, we have linked the ‘View & prove your immigrations status’ with the online ‘Update my details’ service to enable users to manage some of their details using this online service.

Once you have logged in to your UKVI account, you can select the link towards the bottom of your profile view, which will take you directly into the ‘Update my details’ service, where you will be able to update the following: -

- [Email address](#)
- [Phone number](#)
- [Address](#)
- [Passport, identity card* or travel document details](#)

* It is important to note if your personal details have changed on your passport or identity card, for example if you have changed your name after marriage, you may not be able to use the online service to update some documents, however you will find information on how to update your documentation within the ‘Update my details’ service.

Update my details – email address

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1

What details do you want to update?

If you want to update both your sign in details and contact details you will be able to do so by selecting either contact or sign in.

- Personal
Request to change your identity document (for example passport), name, nationality or date of birth.
- Contact
Change the phone number, email address or address that we use to contact you about your application.
- Sign in
Change sign in details for yourself or a helper, or add a helper to your account.

Continue

Finish and leave service

Select 'Contact' from the options shown

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2

Which contact detail do you want to update?

- Phone number
- Email address
- Address

Select 'Email Address' from the options shown

Continue

Finish and leave service

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Update a contact Before you continue

We will send a confirmation code to the new contact email address. You need to have access to this email address to get the code.

Confirm and continue

Select 'Confirm and continue'

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Update a contact What is the new email address?

enter your new email address

Continue

Update my details – email address

 Update your details

BETA This is a new service – your [feedback](#) will help us to improve it.

5

Update a contact Confirm the new email address

We have sent a single-use code by email to:

contact@example.com

It may take a few minutes to arrive.

Security code

[Continue](#)

[Resend code](#)


[Edit email address](#)

Enter the security code that you have received and select 'Continue'



If you select 'Yes' to this question, your new email address will become the one you use to sign in to your UKVI account.

If you select 'No' your sign in details will remain unchanged.

 Update your details

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Do you also want to update your sign in email address?


You can update your sign in email address to thetestersworld+493@gmail.com.

Yes

No


[Continue](#)

Select the option applicable to you.

 Update your details

BETA This is a new service – your [feedback](#) will help us to improve it.

7



You have updated your contact and your sign in email address

We have sent you confirmations by text message and email

We will now use thetestersworld+507@gmail.com to contact you about your application.

You can now use thetestersworld+507@gmail.com to access your account.

[Update another detail](#)

[Finish and leave service](#)

Confirmation screen will be displayed

Update my details – phone number

BETA This is a new service – your [feedback](#) will help us to improve it.

1

What details do you want to update?

If you want to update both your sign in details and contact details you will be able to do so by selecting either contact or sign in.

- Personal
Request to change your identity document (for example passport), name, nationality or date of birth.
- Contact
Change the phone number, email address or address that we use to contact you about your application.
- Sign in
Change sign in details for yourself or a helper, or add a helper to your account.

Continue

Finish and leave service

Select 'Contact' from the options shown

BETA This is a new service – your [feedback](#) will help us to improve it.

2

Which contact detail do you want to update?

- Phone number
- Email address
- Address

Continue

Finish and leave service

Select 'Phone number' from the options shown

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3

Update a contact Before you continue

We will send a confirmation code to the new contact email address. You need to have access to this email address to get the code.

Confirm and continue

Select 'Confirm and continue'

BETA This is a new service – your [feedback](#) will help us to improve it.

4


Update a contact What is the new phone number?

For international numbers include the + symbol with the country code. For example, +39133457090.

Continue

enter your new phone number and select 'Continue'

Update my details – phone number

 **Update your details**

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

Update a contact Confirm the new phone number

We have sent a single-use code by phone to:

+447823641479

It may take a few minutes to arrive.

Security code


Enter the security code that you have received and select 'Continue'

[Update phone number](#)

[Resend code](#)

[Enter a different mobile phone number](#)

5

 **Update your details**

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

Do you also want to update your sign in phone number?

You can update your sign in phone number to 07447503001.

- Yes
- No

Select the option applicable to you.

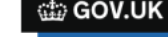
[Continue](#)



If you select 'Yes' to this question, your new phone number will become the one you use to sign in to your UKVI account.

If you select 'No' your sign in details will remain unchanged.

6

 **Update your details**

BETA This is a new service – your [feedback](#) will help us to improve it.

You have updated your contact and your sign in phone number

We have sent you confirmations by text message and email

We will now use +447823641479 to contact you about your application.
You can now use +447823641479 to access your account.

[Update another detail](#)

[Finish and leave service](#)

Confirmation screen will be displayed

7

Update my details – Address

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

1

What details do you want to update?

If you want to update both your sign in details and contact details you will be able to do so by selecting either contact or sign in.

- Personal
Request to change your identity document (for example passport), name, nationality or date of birth.
- Contact
Change the phone number, email address or address that we use to contact you about your application.
- Sign in
Change sign in details for yourself or a helper, or add a helper to your account.

Continue

Finish and leave service

Select 'Contact' from the options shown

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

2

Which contact detail do you want to update?

- Phone number
- Email address
- Address

Continue

Finish and leave service

Select 'Address' from the options shown

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

3

Update a contact

What is the new UK address?

This is the address where you would like to receive any letters or documents

Enter UK postcode

Continue

You must enter your new postcode

Update my details – Address

GOV.UK Update your details

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

Update a contact
What is the new UK address?

Postcode
CR02EU [Edit](#)

Select an address:

Select an address

[I cannot find my address on the list](#)

Continue

4

Select 'address from drop down menu

GOV.UK Update your details

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

Update a contact
Check the address

Once updated all future letters or documents will be sent to this address.

Your new address

Made up building and street [Edit](#)
Made up Town
UU120G

Update address

5

Select 'Update address

GOV.UK Update your details

BETA This is a new service – your [feedback](#) will help us to improve it.

You have updated the contact address

We have sent you a confirmation email.

Your contact address is now:

Made up building and street
Made up Town
UU120G

We will use your contact address to send you letters and other documents.

[Update another detail](#)

Finish and leave service

6

Confirmation screen will be displayed

Update my details – Document details

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

1

What details do you want to update?

If you want to update both your sign in details and contact details you will be able to do so by selecting either contact or sign in.

- Personal
Request to change your identity document (for example passport), name, nationality or date of birth.
- Contact
Change the phone number, email address or address that we use to contact you about your application.
- Sign in
Change sign in details for yourself or a helper, or add a helper to your account.

Continue

Finish and leave service

Select 'Personal' from the options shown

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

2

Which personal details do you want to update?

Select all that apply.

- Identity document
- Name
- Nationality
- Date of birth

Continue

Select 'the relevant options from the list displayed'

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

3


Has your name, nationality or date of birth changed on your new identity document?

- Yes
- No

Continue

Select the option applicable to you.

Update my details – Document details

 **Update your details**

BETA This is a new service – your [feedback](#) will help us to improve it.

[← Back](#)

4

Before you continue


You've told us you want to update your identity document.

To request this update, you need to:

1. Tell us your name, nationality and date of birth.
2. Tell us your identity document details.
3. Upload a photo or scan of your new identity document.

You cannot update your identity document if you are still waiting for a decision on your application.

Continue ← Select 'Continue'

 **Update your details**

BETA This is a new service – your [feedback](#) will help us to improve it.

What is your country of nationality?


This is the country of nationality shown on your identity document. Use the English spelling if it is written in 2 languages.

France
France

Continue ← Type in your nationality then select 'Continue'

Finish and leave service

5

 **Update your details**

BETA This is a new service – your [feedback](#) will help us to improve it.

[← Back](#)

Which identity document are you using?

Passport ← Select the option applicable to you.

National identity card

Continue ← Select 'Continue'

Finish and leave service

6

Update my details – Document details

GOV.UK

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[Back](#)


7 Take a photo of your passport

Document information

The photo must show:

- all your personal details (including the photo of you)
- all 4 corners of the passport
- the machine-readable zone (MRZ)

The MRZ is at the bottom of your passport and on the same page as your personal information.



PECIMEN<<NAME<<SU
53377111FGT<<<<<<<<<

Quality

The photo must be:

- clear and in focus
- in colour
- unaltered by effect or filters
- without glare or reflections
- horizontal (landscape)
- an original photo - photocopies are not allowed

Continue to upload photo ← Select 'Continue to upload photo'

Finish and leave service

GOV.UK

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

8 Upload a photo of your passport

Upload a photo

Choose file No file chosen

▶ [What format should my photo be?](#)

Continue ← Select 'Continue'

Finish and leave service

Update my details – Document details

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[Back](#)


Check your passport photo

9

1. Photo information

The photo must show the full information page on your passport, including:

- all your personal details
- the photo of you
- the machine-readable zone (at the bottom of the page)



2. Quality and format

Your photo must be:

- in colour
- in focus
- unaltered by computer software (no effects or filters)
- without glare or reflections
- a photo or scan of the original identity document - photocopies will not be accepted

3. Do you want to submit this photo?

Yes

No - I want to upload another one

Continue

Finish and leave service

Select the option applicable to you.

Select 'Continue'

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[Back](#)

Enter your passport details

10

Passport number
This can contain letters and numbers. For example, "120382978A".

Country of issue
This could also be shown as 'place of issue' or 'issuing authority'

Does your passport have an expiry date?

Yes No


Continue

Finish and leave service

You must enter the relevant information in the fields provided

Select 'Continue'

Update my details – Document details

 **GOV.UK**

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

11

What is your date of birth?

For example, 29 03 1976


Day Month Year

[Help with date of birth](#)

Enter your date of birth →

Continue ← **Select 'Continue'**

[Finish and leave service](#)

 **GOV.UK**

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

12

What is your name?

Enter your name as it is written on your identity document. Use the English spelling if it is written in two languages.

Given names
Also known as your first and middle names

Surname
Include all your surnames

Enter your name →

Continue ← **Select 'Continue'**

[Finish and leave service](#)

Update my details – Document details

BETA This is a new service – your [feedback](#) will help us to improve it.

[Back](#)

Check before you continue

You need to check the details you have provided are correct before you continue.

Document type	Passport	Change
Document number	12345678	Change
Country of issue	Spain	Change
Expiry date	None	Change
Name	Anna Cz	Change
Nationality	Spain	Change
Date of birth	02/07/1998	Change
Photo of document	CC_Passport.jpg	Change



If you notice that your details are not correct, you can select 'Change' to correct them

You will not be able to change your answers once you submit and continue.

Submit and continue

Select 'Submit and continue'

13

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[Back](#)

Submit your identity document update request

Your details have been saved. You must submit your request to confirm you want to update your identity document.

Submit request

Select 'Submit request'

14

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Your update request has been sent

15

What happens next

We'll check the information you have given.

We'll then contact you by email to confirm your update, or to let you know if there's a problem.

Use your old identity document details to access your online status, until your update has been confirmed.

[Update another detail](#)

Finish and leave service

Confirmation screen will be displayed



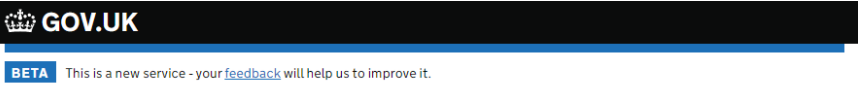
Home Office

Help & Support



Supporting users

If you need assistance whilst trying to use the online immigration status services, links available from within each service which you can use to access help and support.



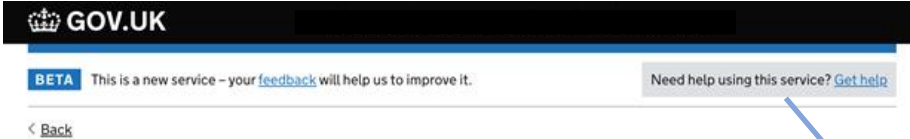
What is your national identity card number?

National identity card number
For example, 120382978

Continue

If you do not have your national identity card number, contact [UK Visas and Immigration](#).

If you do not have your national identity card number, contact [UK Visas and Immigration](#).



Get a share code to prove your status

You may find someone needs to confirm things like your right to study, work or live in the UK. This could be before you arrive or while you are here.

Instead, you can give them access to the information they need by creating a share code.

The share code will be valid for 30 days from when it's generated.

Get share code

[Finish and leave service](#)

Need help using this service? [Get help](#)



Your immigration status

Name Deshabandu Muttiah Muralitharan
Status Settled status, also known as indefinite leave to remain



Rotate

There is no limit on how long you can stay in the UK.

If any of the information displayed on your status is incorrect, contact the [EU Settlement Resolution Centre](#).

Prove your status

If you need to prove your immigration status to someone, you can show them your identity documents (until 30 June 2021).

You can also prove your status online.

Prove your status

If any of the information displayed on your status is incorrect, contact the [EU Settlement Resolution Centre](#).

Supporting users

If you need help accessing your immigration status (eVisa) or using online immigration status services, you can contact the [UKVI Resolution Centre](#).

- Telephone: 0300 790 6268, Monday to Friday (excluding bank holidays), 9am to 4.45pm

You can also contact this alternative number:

- Telephone: 0300 123 7379 Monday to Friday (excluding bank holidays), 8am to 9am, 4.45pm to 8pm and Saturday and Sunday, 9.30am to 4.30pm

If you cannot contact UK 0300 numbers, use +44 (0)203 875 4669

The Resolution Centre provides telephone and email support to all account holders using the online immigration status services, and BRC/P holders using the online right to work or right to rent services.

This includes supporting you through the online journey:

- helping you to access or recover your account
- helping you to update your personal details
- sharing status on behalf of account holders if you are unable to do so yourself.

The Resolution Centre will also be able to assist you if you are experiencing technical issues with your online immigration status, and where necessary, enable your status to be verified through alternative means.

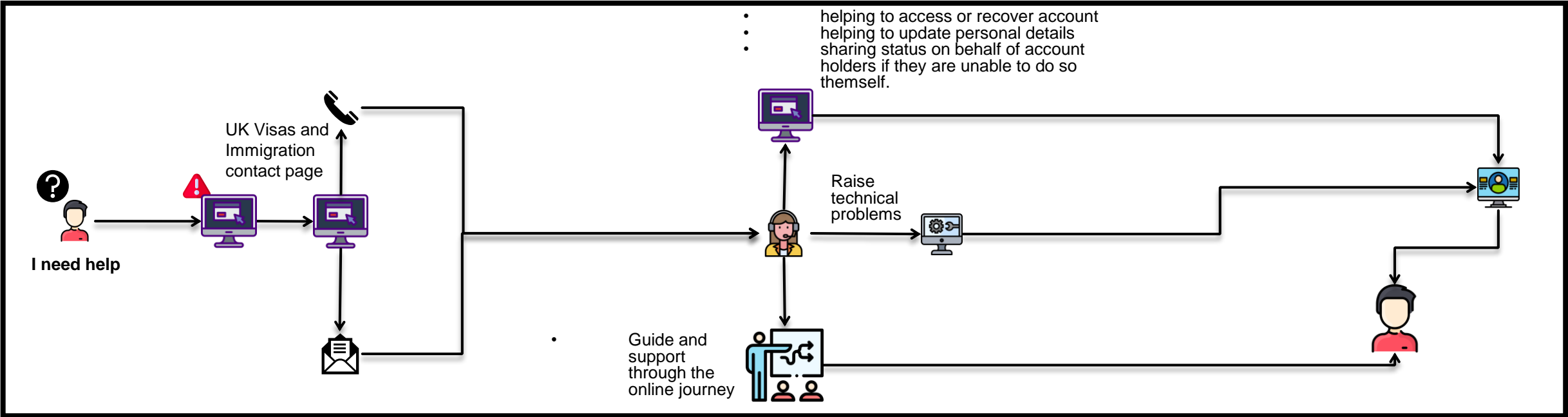
If you need access to a device or the internet, many local libraries have computers where you can access the internet and in some locations, printing facilities. Please visit the [local library](#) to access these facilities. If you need an offline version of this guide, it can be printed from GOV.UK.

Supporting users

The UKVI Resolution Centre provides telephone and email support to all account holders using the online immigration status services, and BRC/P holders using the online right to work or right to rent services.

This includes supporting you through your online journey:

- helping to access or recover accounts
- helping to update personal details
- sharing status on behalf of account holders if they are unable to do so themselves





Home Office

